

To whom it may concern,

Sub: Extended Product Warranty of 15 Years to JA Solar PV Modules

This is to confirm JA Solar offers additional three (3) years on top of current twelve (12) years product warranty to below specified PV modules. JA Solar warrants there will be no defects in material, workmanship or manufacture that materially impede the power generation functioning of the Products conditionally within fifteen (15) years warranty period.

Product and System Specification:

Module Type: JAM60S20/MR, JAM72S20/MR, JAM72S30/MR, JAM54S30, JAM54S31

PV Systems: STCs market in Australia under 100kW

Distribution Channel: CEC approved, and CER SPV system verified

Modules affected: modules that been installed from 1st January 2022 onward.

Specified Site Conditions:

Modules installed under below conditions would void this additional three (3) years warranty, that includes high temperature and high humidity regions with

- Monthly average temperature > 45 °C and monthly average humidity > 85%
- JA Solar Modules are IEC 61701 certified and salt mist resistant, but modules cannot be installed on seaside sites which are less than 50m from sea water; otherwise, this will void product warranty.

Please ensure modules are not installed on sites where are extremely cold or with heavy snow, strong wind or adjacent to island which is prone to have salt mist, or desert or other extreme environment specified in JA standard Installation manual and JA Standard Warranty.